

GOVERNMENT OF NAGALAND  
DEPARTMENT OF INFORMATION TECHNOLOGY & COMMUNICATION  
Nagaland: Kohima 797001

No. IT&C/1-13/2023/3/2

Dated Kohima the, 12<sup>th</sup> April 2023

NOTIFICATION

**Subject: Implementation of Call Before You Dig (CBuD) app in the State by all stakeholders of utility assets viz. Electricity, Roads, Water pipelines, Gas etc for the safety of Telecom infrastructure in the State.**

In the process of developing infrastructure, various excavating agencies in public roads and public places often damage the already existing infrastructure of other utility assets causing huge economic losses, inconvenience to citizens, and associated business losses to other stakeholders.

To address these issues of coordination between excavation agencies and asset owner agencies, the Department of Telecommunication, Government of India has come out with the "Call Before u Dig" (CBuD) mobile app and has further issued instructions to all States to mandate the use of the App. The "Call Before You Dig" app is an application designed to prevent damage to underground utility lines during excavation or digging activities.

It is a tool that helps excavators, contractors, homeowners, and other stakeholders easily and quickly identify the location of underground utility lines before digging. This app works by providing users with an interface to enter information about their digging project, such as the type of work, location, and expected start date. The information is then transmitted to utility companies that have the underground infrastructure in the vicinity of the proposed digging site. Utility companies then use the information to identify the location of their underground utility lines and notify the user of their locations. This information helps to prevent accidental damage to utility lines, which can lead to costly repairs, service interruptions, and even serious accidents. The "Call Before You Dig" app is available for download on both Android and iOS devices.

In this regard, the following instruction is issued herewith for strict compliance: -

1. All departments involved in excavation are instructed to appoint 'State Department Admin/Nodal' officer to operate their 'Admin' account and to create user admin of utility agencies under the respective department, named as 'State Utility agency Admin/Nodal' which shall create sub users in their respective agencies - area/district wise with the contact details - Email and Mobile No., office landline No. etc.
2. All digging agencies are mandated to do any type of digging only after prior intimation through "Call Before u Dig" App and as per its terms and conditions.

*Dr. P. C. (Comm)*

*gms*  
14/04/2023

*K. S. S.*  
12/04/23

3. Department /utility agencies which have underground infrastructure assets shall map their utility assets with GIS coordinates on PM GatiShakti NMP platform in different layers.
4. Department of Transport shall direct all owners of excavators to enroll on CBUD app.
5. While granting approval for any type of excavation anywhere in the State, all State departments are directed to mention in the approval letter, "Any agency excavating public places/roads shall report the location on the CBuD App before commencing excavation in the State".

**Sd/- J. Alam, IAS**

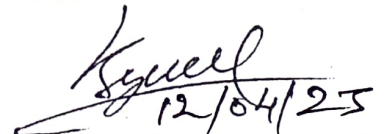
Chief Secretary to the Government of Nagaland

**Dated Kohima the, 12<sup>th</sup> April 2023**

No. IT&C/1-13/2023/312

Copy to:

1. The Deputy Secretary to the Chief Secretary, Nagaland, Kohima for information.
2. All Administrative Heads of Departments for kind information and necessary action.
3. The Principal Secretary, Urban and Municipal Affairs Department, Nagaland for information.
4. The Commissioner & Secretary, Public Works Departments, PHE, Rural Development, Transport Nagaland for information.
5. The Heads of Departments for kind information and necessary action please.
- ✓ 6. The Director, IT &C Nagaland for information.
7. The DDG, LSA Nagaland, DoT, Nagaland for information.
8. The Nodal Officers TSP/IP COAI/DIPA for information.
9. The Director, DIPR for wide publicity.
10. Office copy.

  
12/04/23  
**(VIBOZOTO YIENE)**

Joint Secretary to the Government of Nagaland